



GOOGLE CLASSROOM TROUBLESHOOTING

My Student Can't Access the Google Classroom

1. Google Classroom Codes are all lowercase, make sure there are no capital letters when typing in the Class Code.
2. Check to make sure your student is not signed into a Parent's Gmail or a Sibling's CNUSD Account.



- How do I know who is signed in? The student's initials should be in the profile icon.

To Login:

1. Click the Profile Icon
2. A small window will open, near the bottom, Click "+Add"
3. Create a name for your work account and choose an icon, then click the blue "Add" button
4. A new window will open, Click "Already a Chrome User? Sign In."
5. Type your full CNUSD Email into the text box.
a. Student emails are: STUDENTID#@students.cnusd.k12.ca.us
6. At this point, the MyCNUSD Login should open, login using your CNUSD credentials.
a. Student ID#, Computer Password.
b. If you do not know your student's password, you can email your student's teacher to have it reset.
7. There will be a series of pop up windows that open:
a. Click "Link Data"
b. Click "Turn on Sync"
8. Once you've clicked through, your computer may begin opening windows on its own, this is OK!
Because you have linked to the CNUSD Browser, the District provided extensions are now syncing.

3. Teachers can reset the Classroom Code and resend it to students who are not able to access, request a new code from your teacher.

[Click Here for a Video about How to Log in to Google Classroom](#)

[Click Here for a Video about How to Log in to Google Classroom \(Spanish\)](#)

[Click Here for an In-Depth Cheat Sheet for Students](#)