



Student Bring Your Own Device – Frequently Asked Questions

This FAQ is designed to complement the Board Approved Student BYOD Policy (AR8540)

What is BYOD (Bring Your Own Device)	BYOD allows students to bring their personal laptops, tablets, or mobile device from home and use them for educational applications in the classroom.
How will my student use the device during the school day?	Students will use their devices to access resources, complete assignments, research information, access websites with curriculum-related content, collaborate in real time, produce documents, analyze data, participate in surveys, produce videos, reading digital books, create blogs, take notes, and other approved instructional activities.
Should I go out and buy my child a device?	We strongly recommend that students bring their own device to ensure that the BYOD program maximizes their learning experiences.
What if I cannot afford a device for my child?	There is an application process for a student device and/or broadband device for families without access to a device or internet access at home. As funding is limited, we ask that only families without access and funding apply. Please see the school office for more details and an application.
What type of device is appropriate?	We recommend that students have a device that can maximize their learning opportunities. All devices must meet the minimum requirements listed here www.cnusd.k12.ca.us/byod CNUSD also offers negotiated pricing on recommended devices. Students will be limited to having a maximum of two devices enrolled for use in the BYOD program (exp. Laptop and mobile device).
Where can the student use their device?	Students should only bring personal devices for a specific use in classes where the teacher has permitted them. Devices are not to be used in locations where there is an expectation of privacy; areas such as locker rooms, bathrooms, etc...
What about security, theft, and damage?	Devices are the sole responsibility of the student and parent/guardian. CNUSD accepts no responsibility for either the security of; or the data residing on, the device. District employees will not support, repair or troubleshoot student devices.
What happens if the device breaks while at school?	The student will put the device away and take it home at the end of the school day, where the student and parent can troubleshoot the device. Parents will be strongly encouraged to purchase a third-party insurance or extended warranty for the device.
What about charging the device at school?	It is recommended that personally owned devices come to school with a full charge. Students should be made aware that the school is not responsible to provide an opportunity or the necessary power to charge their device during the school day. However, teachers will make reasonable allowances within the classroom.

What apps or software will be used in the classroom?	The expectation of every device, is that it has a web browser and can access the internet. Some apps that are specific to the school or the classroom might be installed to the device at no cost to the student.
Will the device be content filtered?	CNUSD participates in the Federal FCC E-rate program and receives funding, therefore it is mandated that the District be compliant with the federal Children's Internet Protection Act (CIPA) and the Protecting Children in the 21 st Century Act require the District to have active and technical measures in place to monitor and filter inappropriate internet content.
Could I use my cellular data plan instead?	Cellular data plans on personal devices do not use CNUSD's internet connection and therefore do not use CNUSD internet content filter. Students should only use the CNUSD network connection with their BYOD device while on CNUSD property.
Can I print from my personal device?	Students will not be able to print from their personal device while at school.
What is Intelligent Hub?	Intelligent Hub is a Mobile Device Management (MDM) solution that CNUSD uses for the BYOD program. Intelligent Hub is primarily used to facilitate device onboarding, establishing a device identity, monitoring device compliance with District policies, and pushing school and classroom appropriate content to the device.
Do I need to have Intelligent Hub on my device?	Intelligent Hub is required to be installed on all devices used in the BYOD program. Removal of AirWatch software from the device will result in device access being revoked.
What can Intelligent Hub see?	The MDM platform will not collect a student's private information on the device such as the camera, photos, phone call information, contacts, personal apps, exchanged messages, location, passwords, or social media accounts. CNUSD only collects information about the device that is necessary to provide a safe and secure environment for our students. A full report of information that is collected is available here: www.cnusd.k12.ca.us/byod
How do I enroll my device	Platform specific directions for connecting to WiFi and enrolling your device are available here: www.cnusd.k12.ca.us/byod
How can I un-enroll my device?	If you no longer want to use a device in the BYOD program, it can be un-enrolled by removing the software from the device or by selecting "Enterprise Wipe" from the self-service portal: www.cnusd.k12.ca.us/byod
How do I get more information about CNUSD BYOD?	Please contact your school site about potential Parent Information Night and other resources specific to CNUSD BYOD at your school.
I went through the enrollment process but I do not see the CNUSD-BYOD network when I am at school, where is it?	Your device may not have a 5ghz wifi antenna. You can ask your school site for information about purchasing a 5ghz antenna to connect your device to the BYOD network.

